

PediReflex – Privacy Statement

Privacy Statement – PediReflex

PediReflex respects the privacy of its clients and processes personal data in accordance with the General Data Protection Regulation (GDPR).

1. Controller

PediReflex is responsible for processing personal data as described in this privacy statement.

Address: Forellendaal 282-286, 2553LM The Hague

E-mail: anne@pedireflex.nl

Phone: 06 2441 1390

Website: www.pedireflex.nl

2. Personal Data Collected

PediReflex processes only the personal data necessary for treatments and product sales, including:

- Identification data: name, date of birth, address, e-mail address, phone number
- Health data: medical information, medication use, allergies or other treatment-relevant information
- Financial data: invoice details and payment information
- Other data: treatment preferences and communication history

3. Purposes of Data Processing

PediReflex uses personal data for:

1. Performing treatments and selling products
2. Administration and invoicing
3. Handling questions, complaints and correspondence
4. Compliance with legal obligations
5. Improving services, where consent has been given

4. Legal Basis

Personal data is processed based on:

- Performance of an agreement
- Legal obligations
- Legitimate interests
- Consent, where applicable

5. Sharing Data with Third Parties

PediReflex does not share personal data with third parties unless necessary for treatment, legally required, or required for debt collection or legal proceedings. Personal data is never sold or rented to commercial parties.

6. Retention Period

Personal data is retained no longer than necessary unless legally required otherwise.

- Medical data: maximum 10 years
- Financial data and invoices: minimum 7 years
- Business client contact details: as long as the relationship exists

7. Security

PediReflex takes appropriate technical and organizational measures to protect personal data against loss, misuse and unauthorized access.

8. Rights of the Client

Clients have the right to:

- Access their personal data
- Correct inaccurate or incomplete data
- Request deletion of data
- Restrict processing
- Receive their data in a structured format
- Object to processing
- File a complaint with the Dutch Data Protection Authority

Requests may be sent to: anne@pedireflex.nl

9. Cookies and Website

PediReflex does not use personal tracking or commercial cookies. Functional cookies may only be used for contact forms or appointment systems.

10. Amendments

PediReflex reserves the right to amend this privacy statement. Changes will be published on the website and take effect immediately.

Privacy Contact Information

PediReflex

anne@pedireflex.nl

06 2441 1390